

Don't Panic Moments: What to do when your pipe bursts

5 star^{*}
emergencies
& security



1 Main water shut off valve

This is usually located outside along your house's perimeter.



2 Find the source of the leak

Is it clear the leak's source is in the current room you're in? Has something leaked in from another room e.g. storage?



3 Note down the damage and area

Make a quick note and take photos of any extensive damage that may require an insurance claim.



4 Soak / gather up the water

Use buckets, cloths or towels to gather up any excess water in the interim of a professional team arriving to minimize damage as much as possible.



5 Contact the team at 5 Star

At 5 Star we help with a range of maintenance situations and provide out-of-hours service for emergency maintenance situations including burst pipes.



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